



Australian Government

Department of Agriculture, Water and the Environment

The Biosecurity Portal

Facilitating Seamless Inspections, online 24/7

Private Beta Launch – Limited Release



Biosecurity Portal
Facilitating Seamless Imports



Background

The Client and Workload Management (CWLM) project aims to:

- deliver an enterprise wide client and workload management capability
- supports a cost effective, modern and client focused service delivery model and
- allows workload management to be managed at a national level in order to optimise resource usage.



Comprises of:

- ✓ Scheduling and Workload Management System (SWMS)
- ✓ Field Service Mobile App
- ✓ Biosecurity Portal

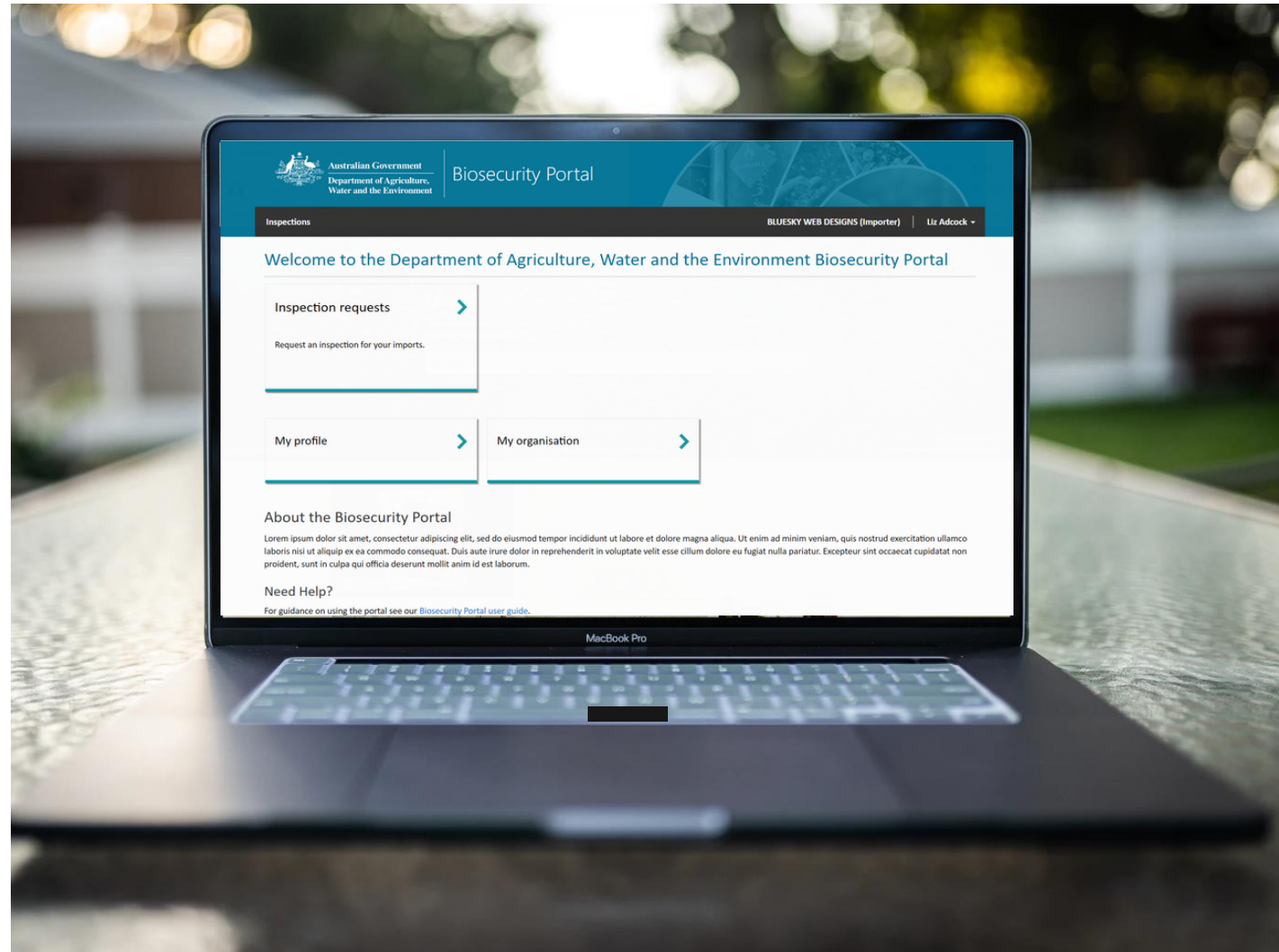


Biosecurity Portal

Facilitating Seamless Imports

Book online – All your bookings in one place

The new Biosecurity Portal will allow organisations to **book, view** and **manage** inspections **at any time** from a centralised, online location.



Biosecurity Portal
Facilitating Seamless Imports

What does the Portal offer?

The Portal will make booking inspections simpler, faster and clearer.

Benefits

- **Time saving:** All inspection information is done through the Portal, no need for emails, attaching forms, or file management
- **A single location:** View all inspection requests in a single location, with progress updates.
- **Personal accounts:** Personal accounts that are linked to all your organisation's bookings





Biosecurity Portal

Sign in

Welcome to the Department of Agriculture, Water and the Environment Biosecurity Portal

Inspection requests



Request an inspection for your imports.

About the Biosecurity Portal

The Biosecurity Portal allows you to securely book, view, track and manage your biosecurity inspection appointments.

Need Help?

For guidance on using the Biosecurity Portal, see the [Biosecurity Portal user guide \(PDF\)](#).



Please note:

- The Biosecurity Portal works best in the current versions of Google Chrome, Safari and Microsoft Edge. Internet Explorer is not supported.
- Please enable cookies in your browser. This site uses cookies to enhance your site experience. To learn more about how we use cookies, please read our [cookie policy \(PDF\)](#).
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We acknowledge the Traditional Owners of country throughout Australia and recognise their continuing connection to land, waters and culture. We pay our respects to their Elders past,



Get the myGovID app

Prove who you are and get a code to login with the myGovID app. Download the app now to get started.



What's next?

1. Download the app
2. Prove who you are
3. Come back and login

Already have the myGovID app?

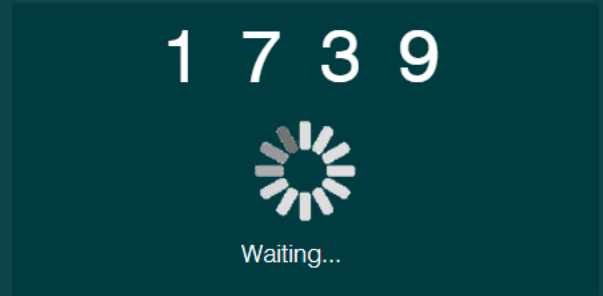
Login with your myGovID email to continue.

Login

myGovID is different to myGov >



1. Open myGovID on your phone
2. Accept or enter the code



3. Come back

[Cancel](#)

myGovID is a new way to prove your identity and login online.
[Visit myGovID](#) to find out more.



Biosecurity Portal

Inspections

20604390406 (Import Brokerage - 1234) | Allie Smith

Home > Inspections

Inspections

Request an import inspection >

Inspection requests

Select a value from the dropdown to view your inspection requests, historical bookings, or upcoming bookings.

You can cancel your inspection request / booking from the 'Inspection requests' view or 'Upcoming bookings' view.

View:

Entry ID ↑	Request ID	Request date	Status	Actions
SWMGOV001	IR-D8X7Q-M0X0-46374	20/08/2021 11:49 AM	Cancelled	
SWMGOV001	IR-G6T3M-X5H0-08270	26/08/2021 01:37 PM	Cancelled	
SWMGOV008	IR-D0F2K-G2G8-05457	13/09/2021 12:46 PM	Requested (not booked)	⌵
SWMGOV013	IR-V7K3R-N4F0-43507	15/09/2021 02:52 PM	Requested (not booked)	⌵
SWMGOV013	IR-C8T9J-H7J6-15502	23/09/2021 12:48 PM	Requested (not booked)	⌵
SWMGOV013	IR-N2P9R-Y4Q6-45352	23/09/2021 03:25 PM	Requested (not booked)	⌵
SWMGOV015	IR-J1F5F-N4H0-53744	23/08/2021 11:57 AM	Requested (not booked)	⌵
SWMGOV019	IR-K4Q7E-G5T2-28810	25/08/2021 10:50 AM	Requested (not booked)	⌵



Biosecurity Portal

Inspections

20604390406 (Import Brokerage - 1234) | Allie Smith

Welcome to the Department of Agriculture, Water and the Environment Biosecurity Portal

Inspection requests



Request an inspection for your imports.

My profile



My organisation



About the Biosecurity Portal

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Biosecurity Portal

Inspections

20604390406 (Import Brokerage - 1234) | Allie Smith

Home > My profile

My profile

My profile

My organisations

Contact details

Salutation

First name *

Allie

Last name *

Smith

Email address *

DAWE3@test.gov.au

Business email address *

This email address will be used for all Biosecurity Portal notifications.

Business phone *

Mobile phone



[Home](#) > [My profile](#)

My profile

[My profile](#)

[My organisations](#)

My organisations

Organisations linked to your user profile are displayed in the list below. Select 'Add organisation' button to add a new organisation type for the ABN.

[Add organisation](#)

Business name	Organisation type	Organisation ID
20604390406	Import Brokerage	1234
20604390406	Importer	4567



Biosecurity Portal

Inspections

20604390406 (Import Brokerage - 1234) | Allie Smith

[Home](#) > [My profile](#) > **Organisation**

Organisation

Organisation summary

ABN

20604390406

ACN

—

Business name *

20604390406

Other trading name (ABR)

—

Other trading names

Email address

Business phone

400000000

Website



Biosecurity Portal

Inspections

20604390406 (Import Brokerage - 1234) | Allie Smith

Home > Inspections > Import inspection requests

Import inspection requests

Select an Entry ID from the list below or use the search option to find your Entry ID to begin requesting an import inspection. If your Entry cannot be found, please contact the department at 1800 900 090.

Filter by Entry ID ...

Entry ID	Date created	Broker	Importer	Estimated arrival
SWMG0V001	21/07/2021	SWMS BROKERAGE SERVICE PTY LTD	JOHN RANDOM	18/07/2021
SWMG0V002	21/07/2021	SWMS BROKERAGE SERVICE PTY LTD	KARTHIK ZEESHAN	18/07/2021
SWMG0V007	21/07/2021	SWMS BROKERAGE SERVICE PTY LTD	JOHN RANDOM	18/07/2021
SWMG0V008	21/07/2021	SWMS BROKERAGE SERVICE PTY LTD	KARTHIK ZEESHAN	18/07/2021
SWMG0V009	22/07/2021	SWMS BROKERAGE SERVICE PTY LTD	KARTHIK ZEESHAN	18/07/2021
SWMG0V010	22/07/2021	SWMS BROKERAGE SERVICE PTY LTD	KARTHIK ZEESHAN	18/07/2021
SWMG0V011	22/07/2021	SWMS BROKERAGE SERVICE PTY LTD	KARTHIK ZEESHAN	18/07/2021
SWMG0V012	22/07/2021	SWMS BROKERAGE SERVICE PTY LTD	KARTHIK ZEESHAN	18/07/2021
SWMG0V013	22/07/2021	SWMS BROKERAGE SERVICE PTY LTD	JOHN RANDOM	18/07/2021
SWMG0V014	22/07/2021	SWMS BROKERAGE SERVICE PTY LTD	KARTHIK ZEESHAN	18/07/2021
SWMG0V015	22/07/2021	SWMS BROKERAGE SERVICE PTY LTD	JOHN RANDOM	18/07/2021
SWMG0V016	22/07/2021	SWMS BROKERAGE SERVICE PTY LTD	KARTHIK ZEESHAN	18/07/2021
SWMG0V017	22/07/2021	SWMS BROKERAGE SERVICE PTY LTD	JOHN RANDOM	18/07/2021



Biosecurity Portal

Home > Inspections > Import inspection req... > Request for Import Inspection

Request an inspection for Entry ID - SWMGOV013

Directions

Review directions

Direction	Inspection location	Status
Inspection - Insp Live Fish @ CTO	A0004, DAFF Import Clearance ACT Region, PIALLIGO	Inspection Completed
Compliance Verification - Air Cargo Survey	N1608, 4PL Australia Pty Ltd, MASCOT	Not booked
Inspection - Seeds Inspect (Sample if req)	A0004, DAFF Import Clearance ACT Region, PIALLIGO	Requested (not booked)
Inspection - Nursery Stock Inspect	A0004, DAFF Import Clearance ACT Region, PIALLIGO	Not booked
Inspection - Live fish Inspect @ QAP	A0004, DAFF Import Clearance ACT Region, PIALLIGO	Requested (not booked)
Inspection - Insp Live Fish @ Dept Office	A0004, DAFF Import Clearance ACT Region, PIALLIGO	Not booked
Inspection - Inspection of cut flowers	A0004, DAFF Import Clearance ACT Region, PIALLIGO	Requested (not booked)
Inspection - Fresh produce Inspect	A0004, DAFF Import Clearance ACT Region, PIALLIGO	Not booked
Compliance Verification - Inspect (Secure Seals Intact)	A0004, DAFF Import Clearance ACT Region, PIALLIGO	Not booked

Create inspection requests

Select "Create new inspection request" button to create an inspection request. You will be able to select the required directions in the following screen.

Create new inspection request

Home > Inspectio

Request a

Directions

Review direct

Direction

- Inspection - Insp L
- Compliance Verific
- Inspection - Seeds
- Inspection - Nurse
- Inspection - Live fi
- Inspection - Insp L
- Inspection - Inspe
- Inspection - Fresh
- Compliance Verific

Create new inspection request

Select directions for the inspection request

Select	Direction	Inspection location
<input type="checkbox"/>	Compliance Verification - Air Cargo Survey	N1608, 4PL Australia Pty Ltd, MASCOT
<input checked="" type="checkbox"/>	Inspection - Nursery Stock Inspect	A0004, DAFF Import Clearance ACT Region, PIALLIGO
<input type="checkbox"/>	Inspection - Insp Live Fish @ Dept Office	A0004, DAFF Import Clearance ACT Region, PIALLIGO
<input type="checkbox"/>	Inspection - Fresh produce Inspect	A0004, DAFF Import Clearance ACT Region, PIALLIGO
<input type="checkbox"/>	Compliance Verification - Inspect (Secure Seals Intact)	A0004, DAFF Import Clearance ACT Region, PIALLIGO

i Select one or more directions to add to your inspection request.
i Selected directions must have the same inspection location.
i To book inspections for directions at different locations, you must create separate inspection requests.

Create inspection requests

Select "Create new inspection request" button to create an inspection request. You will be able to select the required directions in the following screen.



Home > Inspections > Import inspection req... > Request for Import Inspection

Request an inspection for Entry ID - SWMGOV013

- Location contacts
- Consignment information
- Appointment details
- Summary

Confirm inspection location contact details

Please provide the name and phone number for at least one inspection location contact for each inspection request. This information will be used by biosecurity officers when attending the inspection.

Inspection request - 1

A0004, DAFF Import Clearance ACT Region, PIALLIGO

Directions

Inspection - Nursery Stock Inspect

Primary inspection location contact

Full name *

Phone number *

Secondary inspection location contact

Full name

Phone number



Biosecurity Portal

Home > Inspections > Import inspection req... > Request for Import Inspection

Request an inspection for Entry ID - SWMGOV013

- Location contacts
- Consignment information**
- Appointment details
- Summary

Consignment information

Please complete the required consignment information below and then select "Save & next" button to proceed.

Inspection request - 1

Location

A0004, DAFF Import Clearance ACT Region
Smith Street
PIALLIGO ACT 2609

Directions

[Inspection - Nursery Stock Inspect](#)

Inspection types

Select the "Add inspection/consignment type" button to search and add all relevant inspection/consignment types to your request. This information will help the department allocate the right biosecurity officer and time for your booking. Providing accurate information will help the department in responding to your request quickly.

Does this inspection request need a Photo-Ionisation Detector (PID), e.g. inspection of cut flowers from Ecuador, Columbia or Kenya? If yes, make sure that you add "Photo-Ionisation Detector (PID) Inspection".

Add inspection/consignment type

Inspection/consignment type ↑

Asparagus Inspection

Remove Edit

Hazardous goods and fumigants

Does the consignment or conveyance contain hazardous goods or fumigants? *

Examples include explosives, chemicals, biological matter, sharp instruments, firearms; fumigants like methyl bromide, sulfuryl fluoride, phosphine, gamma irradiation treatments etc.

- Yes
- No

Consignment type

Select if applicable

- Flatrack
- Isotank
- Open top container
- Six-sided container

Nursery stock

Provide the following information in relation to nursery stock inspection

Number of phytosanitary certificates *

Number of varieties *

Number of cartons/boxes *

Number of units (individual plants) *

Request an inspection for Entry ID - SWMGOV013

Location contacts Consignment information Appointment details Summary

Appointment details

Please complete the required appointment details below and then select "Save & next" button to proceed.

Inspection request - 1

Location

A0004, DAFF Import Clearance ACT Region
Smith Street
PIALLIGO ACT 2609

Directions

[Inspection - Nursery Stock Inspect](#)

Goods availability

Indicate when goods will be ready for inspection *

Select a date and time using the calendar icon. You can record a time by selecting the clock icon located at the bottom of the calendar. Date provided must be in the future. The department will try to book your inspection as close as possible to the available date and time.

25/10/2021 06:57 AM 

Preferred inspection period *

AM (06:30 to 12:30) 

"To meet" inspections only apply to bookings where a biosecurity officer is required to attend the booking at a specific time, in cases where specialist equipment or labour hire is required for the inspection, for perishable commodities and CCV inspections (if required).

Request a to-meet inspection

Cancel Previous Save & next

Request an inspection for Entry ID - SWMGOV013

Location contacts ✓ Consignment information ✓ Appointment details ✓ **Summary**

Summary

✓ Inspection request - 1

Location

A0004, DAFF Import Clearance ACT Region
Smith Street
PIALLIGO ACT 2609

Directions

[Inspection - Nursery Stock Inspect](#)

Request details

Indicate when goods will be ready for inspection	25/10/2021 06:57 AM
Preferred inspection period	AM (06:30 to 12:30)
Request a to-meet inspection	No

Declaration

By clicking submit, you are acknowledging your agreement to the [declaration](#) and that you have read and understood the [privacy notice](#) and the [privacy policy](#).



[Home](#) > [Inspections](#) > [Import inspection req...](#) > **Request for Import Inspection**

Request for Import Inspection

Your request for inspection has been submitted.

Inspection request - 1: IR-X3Y8R-V1Z1-14043

You will be notified of your inspection booking when the department has actioned your inspection request.

You can view, modify or cancel your inspection request by clicking the "**View inspection requests**" button below.

Your inspection request will be completed in accordance with the department's [service standards](#).

Request another import inspection >	View inspection requests >
-------------------------------------	----------------------------

Next Steps

Private Beta:

- Private Beta (Limited Release) – 3/4 clients invited
- From October 2021 – for 2-3 months
- Multiple review points
- Supported by dedicated project team – navigation and technical support

Deployment:

- Pending private beta outcomes/review – staggered

More Information:

- Website / FAQs – coming soon
- Industry Advice Notices – coming soon





Australian Government
Department of Agriculture,
Water and the Environment

Biosecurity Portal

Questions?

Inspections

BLUESKY WEB DESIGNS (Importer) | Liz Adcock

[Home](#) > [Inspections](#) > [Import Inspections](#) > [Request for Import Inspection](#)

Request for Import Inspection - 123456

Location contacts



Consignment information



Request options



Summary

Summary

Inspection request - 1

Location

A1709, Deep water Sea Port
the wet bit at the end of the road
DEEPWATER VIC 0200

Directions

[Inspection - Ext.Container Insp-No movement](#)

Request details